



Income Maximization

*ABCD Income Maximization Training Series
The coming winter will be tough on the wallet:
Help people prepare!*

Utility Rights: What Front Line Staff Need to Know

*Charlie Harak
National Consumer Law Center*

10:00 am - 2:00 pm
Friday, November 7th
Cass Room, 3rd Fl.
ABCD, 178 Tremont St.
Downtown Boston

*Protect the Basic Rights of Utility Consumers:
Learn the Details!*

- ❖ **Prevent Gas & Electricity Utility Shut-offs**
- ❖ **Restore Terminations**
- ❖ **Work out Favorable Payment Plans**
- ❖ **Locate Assistance for Paying Utility Bills**
- ❖ **Receive a Detailed Handbook of all Written Materials**

ABCD is at the foot of Boston Common opposite the Boylston Green Line T-Stop
& around the corner from the Chinatown Orange Line T-Stop.
Fun food options abound for your short lunch break.

RSVP by November 5th to Roxanne Reddington-Wilde, ABCD Planning
(617) 348-6214 or redwilde@bostonabcd.org

Action for Boston Community Development, Inc.

