

Registration Deadline: February 1st noon

MCOA
Membership Meeting
Milford Senior Center
Friday, February 3, 2012

Agenda

- 9:30 - 10:00 Registration**
- 10:00 - 10:30 Business Meeting**
FY13 Formula Grant Campaign
Planning for June 7 Annual Meeting and Fall Conference 2012
Other Committee Reports
- 10:30 - 12:30 Program:**
- **Understanding Consumer Rights**
 - **How to report potential scams.**
 - **Where to find consumer information to Reprint in your newsletter**
 - **When contractors listen to police scanners and pursue 911 calls for business: Is this legal? What safeguards should be in place?**
- Presenter: Diane L. Lawton, General Counsel, Office of Consumer Affairs and Business Regulation**

Registration deadline is Wednesday, February 1, 2012
Registration: \$20.00 including morning coffee & luncheon
\$10.00 for morning only

Registrant's Name **COA/Agency**

Total Due _____

Payment or Purchase Order should accompany registration form. Make checks payable to MCOA.

Send to: MCOA, 116 Pleasant Street, Ste 306, Easthampton, MA 01027-1283
Or: Tel: (413)527-6425, Fax: (413) 527-7138 or Email: janiece@mcoonline.com

Directions for Milford COA: Get to I-495 south of Mass Pike. Take Exit 20 and travel on Route 85 towards Milford. The road ends at a light which is Route 16. Take a Right and follow Rt. 16 thru two set of lights. At the third set of lights (City Hall front on left) turn left on to North Bow Street. The COA is on your left about 1/4 down the street #60. If lost contact Milford COA at (508)473-8334

