

SESSION A WORKSHOPS 9:30 am - 10:30 am

- 1. Empowering Seniors to Prevent Healthcare Errors, Fraud and Abuse:** Become an engaged healthcare consumer by taking an active role in your health care.
Presenter: Terrie Drew
*Outreach and Education Coordinator
MA SMP Program*
- 2. Building Bridges:** Best Practices for Connecting Diverse Elder Populations with Mainstream Organizations through the MA SMP Program.
Presenters: Yves-Rose Chrispin, HAPHI
Mila Dubinchik, RCAM, W. MA
Muoi Lam, ACMV
Strong Oak Lefebvre, NELCWIT
Donna Miranda, Taunton COA
Natasha Soolkin, RCAM
Nikki Teour, ACMV
Rosita Medianero, LAALC
SMP Program Volunteer
- 3. Riding the Wave of Reform:** How the Affordable Care Act Impacts Massachusetts' Consumers.
Presenters: Health Care For All and SHINE Staff

SESSION B WORKSHOPS 10:45 am - 11:45 pm

- 1. Empowering Seniors to Prevent Healthcare Errors, Fraud & Abuse:** Annually, billions are wasted on healthcare errors, fraud and abuse. Let's look at the human cost!
Presenter: Lucilia Prates, *Statewide Director
MA SMP Program*
- 2. Aging and Disability Resource Consortium (ADRC):** The D in the Disability and Diversity of our Outreach is understanding the values of consumer directed, Independent Living Centers and the impact on creating Options and Resources to the diverse disability communities you serve.
Presenter: June Cowen, *Executive Director
Northeast Independent Living
Program Inc.*
- 3. TRIAD:** Seniors, Law Enforcement and Senior Serving Organizations working in partnership to reduce senior victimization.
Presenters: Jim Carpenter, *TRIAD Supervisor
Franklin County Sheriff's Office*
Dave Fenton, *Crime Prevention
Hampshire Sheriff's Office*
Monique Stylos, *Assistant Deputy
Superintendent, Bristol County
Sheriff's Office*

SESSION C WORKSHOPS 12:00 pm - 1:00 pm

- 1. The Money Management Program:** What can it do for you and your clients?
Presenter: Bea Stankard, *Manager, Money
Management Program, Elder
Services of the Merrimack Valley, Inc.*
- 2. Access and Advocacy:** Preventing healthcare errors, fraud and abuse in Native American and Rural communities.
Presenters: Barbara Namias
*Public Health Specialist for
American Indian Populations*
Sonja Brewer, Yarmouth COA
Eileen Clarkson, Templeton COA
Lorraine York, FCHHC
Margie Ware, ESBCI
- 3. Riding the Wave of Reform:** How the Affordable Care Act Impacts Massachusetts' Consumers.
Presenters: Health Care For All and SHINE Staff

Law Enforcement Panel: An overview of the statewide efforts to eliminate fraud in the healthcare system.
2:00 - 3:30 pm

Moderator: Helen Caulton-Harris, Division of Community Services, City of Springfield

Panelists: Martha Coakley, *Attorney General (Invited)*
Phillip Coyne, *Assistant Special Agent in Charge, OIG*
Kelly Kaderka, *Special Agent, FBI*
Carmen M. Ortiz - *US Attorney, MA (Invited)*
Susan Waddell, *Special Agent in Charge, OIG*
William Fitchet, *Springfield Police Commissioner (Invited)*

Special Accommodations



Please contact Pat Sadre,
SMP Program at
800-892-0890, ext. 1352
psadre@esmv.org

**RN and Social Worker
CEUs have been applied for**

Registration Form SMP Conference: May 24, 2011

Please Print Clearly
Name _____

Title _____

Organization _____

Address

Street _____

City _____

Zip _____

Phone

Home (_____) _____

Office (_____) _____

Cell (_____) _____

Email _____

Please note:

There is no charge for the conference. However, we need an accurate count for the luncheon and workshop materials.

Workshop Selection:

Please circle your workshop selection for each session.

Session A	Session B	Session C
1	1	1
2	2	2
3	3	3

Mail or fax this registration form to Pat Sadre at:

Elder Services of the Merrimack Valley, Inc.
MA SMP Program
360 Merrimack Street, Bldg. 5
Lawrence, MA 01843
Phone: 800-892-0890 ext. 1352
Fax: 978-687-1067

Registration Deadline: May 20, 2011

Elder Services of the Merrimack Valley, Inc.

Choices for a life-long journey

proudly acknowledges and thanks our SMP Program Partners

AARP Massachusetts

Action for Boston Community Development, Inc.

Administration on Aging

Centers for Medicare and Medicaid Services

Executive Office of Elder Affairs

Health Care for All

Massachusetts Senior Care Association

MassPro

MA Quality Improvement Organization

Multicultural Coalition on Aging

Network Health

Northeast Independent Living Program
and Elder Services of the Merrimack Valley
Aging & Disability Resource Consortium of N.E. MA

Office for Refugees and Immigrants

Office of the Attorney General

Office of the Inspector General

SafeGuard Services, LLC

Directions to Springfield Marriott
2 Boland Way, Springfield, MA 01115
413-781-7111

Traveling from the Mass Turnpike (Rt. 90) West

- Take exit 4 off the Mass Turnpike
- Follow I-91 South to Exit 7 – Springfield Center, Columbus Avenue
- At the light turn left under the highway
- At the next light, turn left and the hotel will be immediately on your right
- Either drive up the ramp into the Tower Square garage or to the 91 North Garage entrance on the left

Traveling on I-91 South

- Follow I-91 South to Exit 7 - Springfield Center, Columbus Avenue
- Go to the first light and make a left under the highway
- At the next light (Columbus Avenue) make another left and the hotel will be immediately on your right.
- Either drive up the ramp into the Tower Square garage or to the 91 North Garage entrance on the left

Traveling on I-91 North

- Follow I-91 North to Exit 6 - Columbus Avenue, Springfield Center
- The exit will put you immediately onto Columbus Avenue
- Go through four lights and the hotel will be immediately on the right
- Either drive up the ramp into the Tower Square garage or to the 91 North Garage entrance on the left.

Program Agenda

8:00 am - 9:00 am
Coffee & Registration

9:00 am - 9:30 am
Welcome

Mayor Domenic J. Sarno

Opening Remarks

Lucilia Prates, *Statewide Director, MA SMP Program*
Jaye Weisman, *Regional Administrator, CMS*

Keynote Address

Kathleen Otte, *Regional Administrator*
Administration on Aging

9:30 am - 10:30 am
Session A Workshops

10:45 am - 11:45 pm
Session B Workshops

12:00 pm - 1:00 pm
Session C Workshops

1:00 pm - 2:00 pm
Lunch and Networking

Remarks by
Rosanne DiStefano, *Executive Director*
Elder Services of the Merrimack Valley, Inc.

Secretary Anne Hartstein
Executive Office of Elder Affairs

2:00 pm - 3:30 pm
Law Enforcement Panel Discussion
followed by Q & A

3:30 pm - 4:00 pm
Closing Remarks by
Christie Hager, *Regional Director, N.E.*
Health and Human Services

Conference Evaluation

Massachusetts
SMP (Senior Medicare Patrol) Program



Second Annual
Statewide Conference

Preventing Healthcare Errors, Fraud and Abuse

Tuesday, May 24, 2011
8:00 am - 4:00 pm
Springfield Marriott
Springfield, MA

**Raising awareness about the
importance of engaging
elder consumers in their healthcare
to prevent healthcare
errors, fraud and abuse.**