

Supportive Day meeting minutes

January 20, 2011

Present: Laura DeMattia, Sarul Ford, Louise Jeane, Sheila Neu, Colleen Normandy, Laurie Pimental, Dianne Radebaugh, Liz Smith

Topic	Discussion	Follow Up Action	Person Responsible
Introductions	Group introduced self and named Town where they work		
Updates:	How program is going in each location		
Identified successful program	Sheila, in Dighton, has a waiting list! The program also pays for itself. She is the only full-time person. There are 5 Senior Aides, one part-time office clerk who does billing (5 hrs/month). 5 regular volunteers	Visit the Dighton Program	Liz, Laura and Sheila
Issues: Outstanding balances	How long do you let them be outstanding (2 mos then turn over to Town).		
Issue: Emergency Contacts not being available	Some of the programs experience this issue. No solution		
Issue: Client finding	Sheila suggested discharge planners at hospital, nursing homes and VNA. ASAP's have internal issues (staff change positions so many don't know about program) Word of mouth, doctor's offices, column in local paper , Church bulletins, banks, client's long term care insurance		
Programming: My Vigorous Mind Wii Other suggestions:	Those who have the program love it. It tracks progress or decline of user. The Wii isn't as useful in the program. Clients can't do it. "Activities Connection" – a website, costs \$100/year but well worth it. Different Bingos – clients love it Utilize Art Director in Town Motion to Music Intergenerational Cards, dominoes		

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	Jingo – games Hairdresser Toe Nail trimming		
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Liz asked:

How were trainings recently provided by Alzheimer's State Group?

In the future "would send all of my staff and deal with all clients myself"

Some new things/some heard before. Thought it was going to be ongoing.

Liked "hands on activities"

NEXT MEETING: Thursday, March 24th at Milford Senior Center, 10am-noon