

**Massachusetts Beneficiary Services Workgroup  
JFK Federal Building  
Boston, Massachusetts**

**September 16, 10 am – noon**

**Room 2020, 20<sup>th</sup> Floor**

**Our special guest this month is Christie L. Hager, J.D., M.P.H., Regional Director for the U.S. Department of Health and Human Services, Region One**

*Hope to see you in person, but if you need to call in, please call 877-267-1577.  
Meeting ID: 2084*

Other presentations will include:

Jennifer Syria, Massachusetts SHINE, will discuss changes to the Medicare Plan Finder website

Alison Kirchgasser, Director of Federal and State Relations, Massachusetts Office of Medicaid, will provide an update on MassHealth

Gene Brown, Administration on Aging, will present information on the Regions I, II and III Senior Medicare Patrol Meeting in Charleston, SC

Susan Ciccariello, Senior Care Options Director, Massachusetts Elder Affairs will discuss SCO. SCO is a comprehensive health plan that covers all of the services reimbursable under Medicare and MassHealth through a senior care organization and its network of providers. The Senior Care Options (SCO) program was created to offer seniors aged 65 or older the opportunity to receive quality health care that combines health services with social support services. By coordinating care and specialized geriatric support services, along with respite care for families and caregivers, SCO offers an important advantage for eligible members over traditional fee-for-service care.

CMS Updates:

Helen Mulligan: information for snowbirds on Medicare-Covered Equipment and Supplies

Maureen Kerrigan

*The mission of the Beneficiary Services Workgroup is to work collaboratively to promote access to health care and other services for Medicare beneficiaries and to share information and address issues that affect elders and Medicare beneficiaries.*