

Hi all,

A senior brought me a letter she received in a plain envelope with no return address.

The letter was clearly produced at home on plain white paper and said "US Airlines – Fly the US Skies" (not US Air or US Airways) and had a poorly produced logo of a wing or tail of an airplane. The letter was addressed personally to this senior and noted that she must respond by March 9th (though was typed so any date could be used).

It was addressed to her by first name. I have reproduced the letter below, leaving out the senior's name/address.

Thanks,
Norma

US Airlines

Fly the US Skies

February 28th, 2011

Senior's name/address
Sharon, MA 02067

Dear (senior's first name),

I am pleased to inform you that you have qualified for an award of 2 roundtrip airline tickets. Congratulations. These tickets are valid for travel anywhere in the Continental US from any major international airport. The retail value of this award is up to \$1,400.00. Certain restrictions apply.

We have attempted contacting you several times without success (not!). This is our last attempt. If we do not hear from you soon, we may need to issue the ticket vouchers to the alternate.

Please call me today at 1-866-437-1749.

Regards,
(signed)
Ann Roy,
Vice President

Norma Simons Fitzgerald, LICSW
Executive Director
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