

## **Accessible Health Care: It Takes More Than Ramps**

An all-day conference for practice managers, hospital administrators, ADA coordinators, facility managers, and health care practitioners

**Tuesday, May 3, 2011**

**9:00 am - 4:00 pm**

**Crowne Plaza Hotel Pittsfield-Berkshires, Route 7 & West Street on  
Park Square, Pittsfield, MA**

### **Featuring Keynote Speakers:**

Dr. Lisa Iezzoni, Partners Healthcare, Institute for Health Policy  
Jonathan O'Dell, Massachusetts Commission for the Deaf and Hard of Hearing

### **Informative Panels and Workshops:**

- Learn how to make your practice compliant with federal and state accessibility laws and Department of Public Health policies.
- Gain tools and ideas for designing and implementing policies and procedures, conducting site surveys, and creating transition plans.

### **For directions to the hotel, go to:**

<http://www.crowneplaza.com/h/d/cp/1/en/hotel/PTFMA/transportation?start=1&rpb=hotel&createUrl=/h/d/cp/1/en/hotelsearchresults>

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This event is co-sponsored by:

Massachusetts Department of Public Health - Healthy Aging and Disability Unit,  
Disability Law Center of Massachusetts and AdLib, Inc.

**Conference on Accessible Health Care: It Takes More Than Ramps**

**Registration Fees and Deadlines**

Registration Deadline: **Tuesday, April 19<sup>th</sup>**, Registration Fee: **\$35** (Includes Lunch)

**To Register:** Please complete this form and mail to: Stefanie Krantz,  
The Disability Law Center, 32 Industrial Drive East, Northampton, Massachusetts, 01060.

Name:	
Title:	
Organization:	
Address:	
City/ State/ Zip:	
Phone/ TTY:	
Fax:	
Email:	

Payment enclosed by non-refundable check to: The Disability Law Center.

Payment by credit card:

MasterCard    Visa    American Express    Discover

Credit Card Number \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Name and Billing Address if different from above:

Name:	
Address:	
City/ State/ Zip:	



**Accommodations:** If you are deaf or hard of hearing, or are a person with a disability who requires accommodation, please specify your needs below, or contact Stefanie Krantz by Phone: (413) 584-6337 or (800) 222-5619, TTY: (413) 582-6919, Email: [skrantz@dlc-ma.org](mailto:skrantz@dlc-ma.org), or Fax: (413) 584-2976, **by Tuesday, April 19, 2011.**

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